

Patient Orientation Form

Welcome to Advanced Therapy. We would like to familiarize you with our philosophy of treatment to better understand what you can expect from our expert therapy team while performing your rehabilitation with us. Please review the following and let us know if you have any questions.

Evaluation and Treatment

-During your first visit, you will be evaluated thoroughly to determine a physical therapy program that will best fit your specific injury in order to provide the best functional outcome for you. In addition you will be given a home exercise program which will help expedite your rehabilitation progress.

-You will be seen by the same licensed therapist for every visit, with each visit lasting 45 minutes to 1 hour.

-Your treatment session will be customized specifically for you, but we ensure that everyone will receive hands on manual therapy to help achieve optimal results.

Payment and Billing

-We are contracted with **all** major insurance plans. If for some reason we are not contracted with your insurance plan, we will do the best we can to work with you and ensure a fair payment opportunity is presented.

-We will call to verify your insurance benefits for physical therapy.

-We will submit all charges to your insurance company. We request your cooperation in providing all necessary information, including a copy of the current insurance card, social security number, and birth date to complete this process efficiently and effectively.

-We will provide a receipt for each visit upon request only. Flex receipts are also available upon request for Flex Medical accounts.

-Third-party liability patients should bring with them and provide us with the claim number for the accident as well as the name and phone number of the person handling the claim for the other person's insurance company. In addition, please inquire with us regarding your Medpay benefits.

-Workers Compensation patients should bring with them and provide us with the name and phone number of a person who can provide verification and billing information on the first visit.

Cancellation/No Show Policy

-In order to serve all of our patients with the utmost and highest quality, we request that you notify us of a cancellation at least 24 hours before the appointment. We understand that this is not always possible, but we reserve the right to assess a **\$20 missed appointment charge** when adequate notice is not provided.